

FEEDBACK FROM MEMBER SURVEY

What if you want to run Windows 10 after support ends?

For individuals of Windows 10 Home customers, Extended Security Updates for Windows 10 will be available for purchase at \$30 for one year.

(March 18, 2025)

After one year Microsoft will no longer provide security updates, making your system vulnerable.

My husband and I both have Windows 10 computers -- his is a standalone, mine is a laptop.

(Many questions in this one regarding selection of new equipment, what to buy and where, moving files, backup, use of the cloud, etc.)

I suspect there may be many members in a similar situation.

How to make a Windows 10 decision

Delay?

**Switch platforms? (Chromebook,
Apple, Linux)**

Buy a Windows 11 system?

**Keep what I have and take my
chances?**

This is a Very Personal Decision for each of us that could be impacted by Windows 10.

Keep what I have and take my chances?

Since the clock is ticking, I needed to decide now.

The shop offers a lot of information and assistance.

I am committed to Microsoft although I have considered other alternatives.

Cost of a new PC was a consideration.

Rough estimate of \$400 to \$1200 and up for a laptop. (AI PCs are higher)

Prices may go up.

What do I need in features, capacity?

What do I need for future growth?

Can AI help? (Recommend comparing sites)

ARTIFICIAL INTELLIGENCE

Some of the sites that offer AI searching:

- **Perplexity AI**
- **ChatGPT**
- **Copilot (Microsoft)**
 - **& Copilot app for iOS and Android**
- **Gemini (Google)**
- **Llama 4 (Meta)**

I need help selecting a Windows 11 Laptop, I use Microsoft products such as Excel and PowerPoint, store photos, multiplex, social media, no gaming, GMAIL, News sites, shop on Amazon, keep up with market data. I want a backlit keyboard, camera and microphone, touchscreen and a mid sized screen. I want a battery life of about 10 hours. Can you give me three recommendations?

Can you give me technical details and price ranges along with where to buy?

I think a good topic might be "The Top Five (or 7,9,10) sites to get help". And this should include Apple as well as Windows.

My answer to Doug is that I do not believe there are a fixed number of sites to get help.

I think YouTube helps with videos on many how to and recommendations.

I also believe that AI is a good source.

ARTIFICIAL INTELIGENCE

Sample questions that I have used:

- Various personal healthcare questions prior to visiting my doctor such as relating to side effects after a procedure.**
- How do I best take my own blood pressure?**
- What Windows 11 should I buy considering my Windows 10 usage?**

IdeaPad Slim 5i (16" Intel) - Cloud Grey

Processor Intel® Core™ 7 150U Processor (E-cores up to 4.00 GHz P-cores 5.40 GHz)

Operating System Windows 11 Home 64

Graphic Card Integrated Intel® Graphics

Memory 16 GB LPDDR5X-5200MHz (Soldered)

Storage 1 TB SSD M.2 2242 PCIe Gen4 TLC

Display 16" WUXGA (1920 x 1200), IPS, Anti-Glare, Touch, 45%NTSC, 300 nits, 60Hz

Camera 1080P FHD with Dual Microphone and Privacy Shutter

Fingerprint Reader Fingerprint Reader

Keyboard Backlit, Storm Grey - English (US)

WIFI Wi-Fi 6 2x2 AX & Bluetooth® 5.2

Warranty 1 Year Courier or Carry-in

Do I have to buy Microsoft Office 365?

Microsoft Office purchase options:

- **Office 365 (\$130 / year for the family version)**
 - **More Office products included in 365 and updates are applied.**
- **Office 365 (\$99 / year for the personal version)**
- **Microsoft Office 2024 is \$30 for 1 PC – one time purchase. Just the three basic applications and no updates.**
- **Microsoft Office included with new purchase of some PCs**

How do I manage Gmail across multiple devices and changes made on one device get reflected across all?

Using Gmail on all devices, a common sign on with Google all changes you make will be reflected on all copies of Gmail.

Recommendations not yet addressed:

VPN (we had previously discussed VPN, but I just got VPN and need to install it.)

Facebook for Dummies